



CONSENT AND ACKNOWLEDGMENT FORM

ASSIGNMENT OF INSURANCE BENEFIT

I authorize payment of Medicare, Medicaid or other insurance benefits otherwise payable to me for medical service render to me or my child directly to **The Hand Institute, PL.D/B/A as Miami Hand, Bone & Joint Institute**. These benefits are not limited to Individual Policies, Group Policies, Workers Compensation, Liability, PIP, or any other policy that may cover healthcare benefits.

Where MEDICARE / MEDICAID BENEFITS are applicable, I certify that the information given by me in applying for payment under Title XVII or XIV of the Social Security Act is correct, and request that these payments of authorized benefits be made directly to **The Hand Institute, PL** on my behalf.

THIRD PARTY BENEFIT COLLECTIONS

I AUTHORIZE **The Hand Institute, PL** to act on my behalf as attorney in fact in the collections of benefits from any responsible third party payer through whatever means may be deemed necessary, and the endorsement of benefit checks made payable to me and/ or **The Hand Institute, PL** or any of its providers.

RELEASE OF INFORMATION

I authorize **The Hand Institute, PL** to release copies of information in their possession, as acquired in the course of me or my child's examination and/ or treatment, to my insurance carriers in connection with my treatment for the purpose of any insurance, Medicare and Medicaid payments: This facility and its affiliates, utilization review agencies or auditors, Physician (Attending and consulting) and Other allied health professionals. I authorize the ordering of my prescriptions electronically with the understanding that **The Hand Institute, PL** will have access to my complete medication history.

RESOLVING COMPLAINTS

Patients have the right to freely voice grievances and recommend changes in care or services without fear of reprisal or unreasonable interruption of services. All complaints will be handled in a professional manner by the Practice Manager, and will be investigated, acted upon, and responded to, in person, in writing or by telephone.

USE OF INFORMATION

I authorize **The Hand Institute, PL** and its affiliates and authorize agents to use the information acquired in the course of my child (s) or my examination and treatment to provide me with information about **The Hand Institute, PL** and its affiliates and other matters that may be of interest to me regarding my child's or my health care.

GUARANTEE OF PAYMENT

I hereby understand that I financially responsible for payment to **The Hand Institute, PL** for any charges not covered or allowable by my Insurance Company, and all deductibles, co-insurance, co-payments, and for any balance remaining after payment has been made by my Insurance Company. This includes any denials of payments due to lack of medical necessity or pre-certification / authorization, lack of affiliation with an HMO or any other constraint imposed as a condition of my insurance coverage. I further understand and agree that if this account is placed for collection, I will be responsible for paying the balance owed to the physicians plus the cost of collection fees, and / or including reasonable attorney's fees if/ when applicable.

I further acknowledge that I have read and reviewed the FINANCIAL POLICIES of **The Hand Institute, PL**

OPEN DOOR POLICY

Due to the nature of the practice, **The Hand Institute, PL** has an open door policy. Treatment areas are kept open and examining rooms are may be kept open. If you have questions or objections to this policy, please inform the physician or the designated health care provider.

NO SHOW POLICY

Any appointment not cancelled with at least 24 hours advanced notice will result in-patient or guardian incurring a non-refundable service fee of no less than \$20.00.

APPOINTMENT REMINDERS

I acknowledge that this practice/ facility may call for appointment reminders and/ or cancellation. I authorize the use or disclosure medical information to contact you as a reminder. This contact may be by phone, in writing, e-mail, or otherwise and may involve leaving a message on an answering machine or any other device available. If you have any question and/ or objections to this policy, please inform us.

PERSONAL VALUABLES

